

Central Bedfordshire Council

SOCIAL CARE, HEALTH AND HOUSING OVERVIEW AND SCRUTINY COMIITTEE – 20 September 2016

QUARTER ONE PERFORMANCE MONITORING REPORT

Advising Officers: Julie Ogley, Director of Social Care, Health and Housing (julie.ogley@centralbedfordshire.gov.uk); Muriel Scott, Director of Public Health (Muriel.scott@centralbedfordshire.gov.uk) and Nick Murley, assistant Director, Resources and Martin Westerby, Head of Public Health, Adults and Older People

Purpose of this report

1. This report provides information on how the Social Care, Health and Housing and Public Health Directorates are contributing to the Medium Term Plan (MTP).

RECOMMENDATIONS

The Committee is asked to consider and comment on the report.

Overview

2. In 2015, the Council updated its plans for delivering its ambitions. This culminated in the new Five Year Plan 2015-2020 being adopted by Council in November 2015, based on six key priorities:-
 - Enhancing Central Bedfordshire
 - Delivering Great Resident Services
 - Improving Education and Skills
 - Protecting the Vulnerable; Improving Well-being
 - A More Efficient and Responsive Council
 - Creating Stronger Communities
3. The Social Care, Health and Housing and Public Health Directorates contribute Executive performance indicators to the following priorities:-
 - Protecting the Vulnerable; improving well-being,
 - Creating Stronger Communities
4. This report represents the first view of the new suite of indicators that will be reported throughout the lifetime of this Plan. As this is a new set of measures, over time, comparative data will be made available in order that the Overview and Scrutiny Committee can monitor progress.

Protecting the Vulnerable; improving well-being

Description	Frequency reported	Latest Actual	Latest Data	DoT
SCH&H - Proportion of adults subject to a safeguarding enquiry of those known to adult social care.	Quarterly	1.9%	Jun 16	New
SCH&H - Average age of customers (with and without dementia) admitted to a care home.	Quarterly	87.65	Jun 16	New
SCH&H - Total non-elective admissions in to hospital (general & acute), all-age, per 100,000 population.	Quarterly	2,447 (Qrt 4 15/16)	Mar 16	↓
SCH&H - Avoiding admissions to Care Homes	Quarterly	Measure in development		
PH – Premature Deaths (persons, per 100,000)	Annual (Dec)	283	Jun 16	↑

5. **Proportion of adults subject to a safeguarding enquiry of those known to adult social care.** Less than 2% of people with an open referral or services were subject to safeguarding enquiry during June 2016. It is also notable that the majority of safeguarding enquiries relate to people living in their own home and concerns about family or friends.
6. **Average age of customers (with and without dementia) admitted to a care home.** 87.65 years represents the average age admitted to a residential home. This is an increase of 1.58 years on the previous quarter.
7. **Total non-elective admissions in to hospital (general & acute), all-age, per 100,000 population.** The reduction of non-elective admissions remains challenging. The required target reduction of 1.5% as set out in the Better Care Fund (BCF) Plan was not achieved. The additional projects which were mobilised as part of the 2015/16 BCF Plan around management of long term conditions, end of life care, Falls and Care Homes are beginning to have an impact on non-elective admission. This work will continue as part of the BCF 2016/17. The overarching ambition remains reduction of non-elective admissions in line with targets set for 2015/16.
8. **Avoiding admissions to Care Homes.** This placeholder measure remains a work in progress with the contributing data not yet finalised.
9. **Premature Deaths (persons, per 100,000).**
An important measure of how well we are doing to improve the health of residents is the number of people who die prematurely (defined as before the age of 75 years). To reduce this our focus is to support people to make healthy lifestyle choices around smoking, physical activity, alcohol and weight as well as encouraging people to attend when invited for screening. Whilst Central Bedfordshire Council is ranked 20th out of 150 authorities (with 1st being best) we are ambitious to improve further to ensure that we are as good as other similar authorities.

Creating Stronger Communities

Description	Frequency reported	Latest Actual	Latest Data	DoT
SCH&H - Number of customers supported within the community (currently by the village care schemes).	Quarterly	726 (Qrt 4 15/16)	Dec 15	↑
SCH&H - Number of volunteers engaged within the community (currently the village care schemes).	Quarterly	826 (Qrt 4 15/16)	Dec 15	↑
SCH&H - Provision of accommodation by type/tenure	Quarterly	83 units	Jun 16	New

10. **Number of customers supported within the community (currently by the village care schemes). Number of volunteers engaged within the community (currently the village care schemes).**
 Creating strong, more resilient communities remains a priority for the Council. During 2016/17 Central Bedfordshire Council will continue to work with the Bedfordshire Rural Communities Charity to increase the number of customers supported by and volunteers engaged with the village care schemes across Central Bedfordshire.
11. **Provision of accommodation by type/tenure.** The opening of Priory View, Dunstable has delivered 83 affordable rental and shared ownership dwellings. No other specialist schemes were completed during Qrt 1 2016/17.

Director's Summary – Social Care, Health and Housing

12. Overall performance is good.
13. Reducing non-elective admissions is a priority of the Better Care Plan. The Council is working collaboratively with a range of partners to enhance out of hospital care, expand preventative services and to protect social services.
14. A number of new performance indicators have been developed and will be closely monitored to support the Five Year Plan priority of protecting the vulnerable and improving well-being. During the first quarter of 2016/17 we have established the average age of customers admitted to residential care is eighty six and that less than 2% of adults known to Adult Social Care were subject to a safeguarding enquiry.
15. Creating strong, more resilient communities remains a priority for the Council. During 2016/17 Central Bedfordshire Council will continue to work with the Bedfordshire Rural Communities Charity to increase the number of customers supported by and volunteers engaged with the village care schemes across Central Bedfordshire.
16. The opening of Priory View, Dunstable has delivered 83 affordable rental and shared ownership dwellings.

Director's Summary – Public Health

17. Overall performance is good.
18. Reducing the rate of premature deaths is a priority for public health and the wider council. The single most effective way to reduce premature mortality is to help people to stop smoking and the target of 1,400 quitters in 2015/16 was achieved in CBC. The delivery of health checks to identify cardiovascular disease early is also an important intervention. Finally there is encouraging news with a reducing proportion of the population being inactive and more people seeking treatment for alcohol misuse.

Council Priorities

19. The quarterly performance report underpins the delivery of the Council's priorities, more specifically in the area of promoting health and well being and protecting the vulnerable.

Corporate Implications

Legal Implications

20. There are no direct legal implications.

Financial Implications

21. There are no direct financial implications.

Equalities Implications

22. This report highlights performance against performance indicators which seek to measure how the Council and its services impact across all communities within Central Bedfordshire, so that specific areas of underperformance can be highlighted for further analysis/drilling down as necessary.
23. As such, it does not include detailed performance information relating to the Council's stated intention to tackle inequalities and deliver services so that people whose circumstances make them vulnerable are not disadvantaged. The interrogation of performance data across vulnerable groups is a legal requirement and is an integral part of the Council's equalities and performance culture, which seeks to ensure that, through a programme of ongoing impact assessments, underlying patterns and trends for different sections of the community identify areas whether further action is required to improve outcomes for vulnerable groups.

Risk Implications

24. Areas of ongoing underperformance are a risk to both service delivery and the reputation of the Council.

Appendices

25. No documents

Background Papers

26. The following background papers, not previously available to the public, were taken into account and are available on the Council's website:-

None